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#### **Health Link and Questions to Ask**

I wanted to write to express my gratitude over the contribution you made to the Questions to Ask project; the final products are now available based upon the work we commissioned from you.

In particular I'd like to thank Health Link for the real understanding of the engagement issues associated with various client groups that are seldom heard and enabling us to target policy objectives for the 'Questions to Ask' project effectively to specific groups. This supported not only a VFM approach, maximising the use of our available resources, but also enabled us to identify and involve those groups to make a meaningful contribution to the project's development.

Best wishes for the future.

Rob Oldham  
**Senior Policy Manager**  
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